

What is Rushmoor Connect?

A door-to-door transport service.

Who can use the service?

- Anyone can use this service who has a mobility or sensory impairment or experience discomfort using a bus service.
or
- Your nearest bus stop is too far away for you to get to and you do not own or have use of a car
or
- There is no bus service for you to use when you need to travel.

Where can I go?

You can use the service to make a journey within Rushmoor, for shopping, social trips, GP and other medical appointments, subject to availability.



This Service is operated by

Rushmoor Voluntary Services

and supported by both Hampshire County Council and Rushmoor Borough council.



01252 398451

www.rvs.org.uk/transport



RUSHMOOR
BOROUGH COUNCIL



Transport for shopping/social outings within the borough of Rushmoor

Monday & Wednesday 9am–1pm
Tuesday & Thursday 9am–4.30pm
Friday & Saturday 9am– 4pm
and journeys to:
The Meadows, The Range and Squires Garden Centre every Tuesday

01252 398451

Booking Line Hours
Monday to Friday
09.30am -12.30pm

Minimum notice required is 1 working day and you can book up to 6 days in advance.

How does it work?

Firstly, you will need to register. Just call us on 01252 398451 or email transport@rvs.org.uk and request a registration form. It can also be downloaded from our website;

www.rvs.org.uk/transport

Once we have confirmed your registration, you are welcome to make a booking.

Our driver will collect you from your home and take you to your destination.

Bookings are allocated on a first come, first served basis. Block bookings cannot be made.

Fares:

Journeys to anywhere within the service area:

£3.00 Single / £6.00 Return

Journeys to The Meadows, Camberley Town Centre and Squires Garden Centre:

£7.00 Return

Will the driver help me get on and off the vehicle?

Yes. If you need assistance, our fully trained, friendly professional drivers will help you at the beginning and end of your journey.

Can I travel with my wheelchair?

Most wheelchairs and electric scooters can be taken on Connect buses. However, you will need to give us further details on your registration form (e.g. make and model of the wheelchair/scooter, and whether you are able to transfer to a seat).



About the buses...

Connect minibuses are specially adapted with handrails and low steps to help passengers. Each vehicle is equipped with a tail lift for easy access for those that need it.

Can someone travel with me?

A essential carer can travel with you free of charge. Pick up and drop off must be from the same address.

A companion is welcome to travel with you on a journey providing there is enough room on the bus at the time of booking. They will be charged the standard fare.

What if I need to cancel my booking?

Please call us as soon as you know you cannot travel, to enable someone else to book a journey in your place. An answer phone is available for this purpose outside the normal booking hours.

How can I pay?

Our drivers can accept cash or card payments. Fares must be paid when you travel.