

Together for our planet

- 1. Put away all mobile phones
- 2. Lock away all other documents
- 3. Ensure all confidential documents are brought from reception and put in locked
- 4. Set phone to vibrate (not to "silent or vibrate")
- 5. Put Pad on charge
- 6. Ensure all PCs are "Signed Out"
- 7. Close all windows
- 8. Ensure all doors are locked
- 9. Thursday only: empty the recycling bin
- 10. Turn off heater (on 12 setting)
- 11. Switch off lights/TV from the phone

Get an immigration question you can't answer?



Rushmoor



Why “Go Green”?

Our Climate Emergency is the “**Greatest threat the world has ever faced**” - with many multipliers...

As well as responding to that, environmental concerns reflects many of our priorities as an organisation, including

- **Our Values** – as a responsible charity which places a high emphasis on values and ethos, we cannot ignore the climate emergency
- **Staff Wellbeing** - Many team members have heightened awareness of climate change, and we know that “climate anxiety” is a rising issue for many younger people in particular, and can feel overwhelming
- **Partnerships** – climate change links to priorities of the many organisations we align ourselves with, so builds relationships
- **Development** – many of the areas where we want to grow our service will require commitment to sustainability as part of funding bids

Involvement

- Team engagement discussions
- Survey
- Trustee Board
- Health, Safety and Wellbeing Committee
- Prioritisation
- Ideas
- Partnership

Concerned with the impacts of...

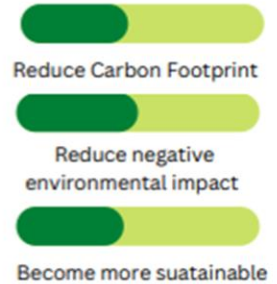


Personal knowledge / interest in sustainability



- Well informed
- Neutral
- No Interest
- Would like to know more

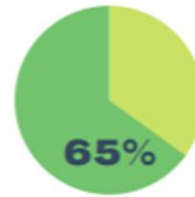
Would like advice on how to...



What impact would a sustainability / environmental policy have for the organisation

"More people now make choices on ethical behaviour of companies, given our position we should be demonstrating our efforts to clients"

- Anonymous



Over half of people said they don't often, if at all, think about the impact of their actions on the environment at Citizens Advice Rushmoor...



...even though the same amount said that there are no barriers to working more sustainably

Barriers to working more sustainably

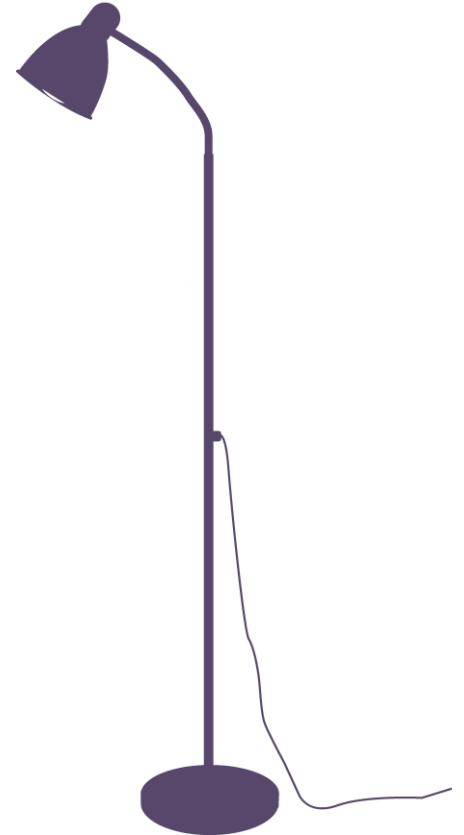
- Lack of guidance
- Time
- Cost
- Recycling provisions

"RAISING AWARENESS & KEEP INFORMED"

- Identified as the key ways to encourage more sustainable working

Our Service

- Energy Costs are driving many of our clients into unmanageable **crisis**, unable to afford basic costs and essentials
- Citizens Advice as the consumer watchdog for energy, contributes to **national policy** changes and plans
- Energy efficiency and savings forms a key part of the service and support we give to clients on **managing energy bills**



So what can we do?

Policy and Action Plan

- Energy
- Recycling
- Waste
- Raising Awareness
- Water
- Procured Goods & Services
- Transport



REDUCE
REUSE
RECYCLE

So what can we do?

Policy and Action Plan

- Working in partnership with **Rushmoor Borough Council** as key stakeholder with **Climate Emergency** declaration and plan
- Engaging with our team through surveys and presentations to find actions that are **realistic** and **achievable**



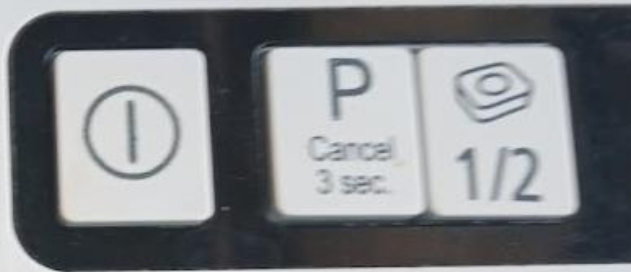
The Little Things

Posting reminders around the office to get people to think and be more aware

Considering our purchasing policy – who we buy from, their sustainability commitments - and re-using wherever we can

Using energy saving settings on our office appliances – and only running when needed

P1	ECO	50°C
P2	INTENSIVE	70°C
P3	DAILY WASH	65°C
P4	NORMAL	60°C
P5	RAPID	35°C



The Little Things

- Encouraging walking, cycling, use of public transport and car sharing
- Checking appliances (taps, temperatures leaks etc) for maximum efficiency
- Switching off PCs (not leaving on standby!)
- Keeping temperatures in the office at the right level
- Recycling ink cartridges, batteries etc effectively
- Banning single use plastics



The Bigger Picture

Linking with wider initiatives to improve the environment

- Considering expanding [Ecosia](#) as our default search engine (plants trees in return for searches)
- Sustainability “Champions” appointed in the team



“Normalising” - building in sustainability considerations to everything we do – Trustees, Paid Staff and Volunteers

What Next?



None of us can do it alone – but our collective efforts can save the planet

Together can we

- Develop a list of recycling/ reuse resources we can all use?
- Coordinate across the voluntary sector?
- Procurement policy?
- Shared expertise/ expert?

Thank you for listening

- Questions?
- Ideas?