Voluntary Sector Forum, Monday 13th December 2021

Additional Information

RECORDING OF THE EVENT

Please click here if you would like to listen to any of the presentations. Passcode: fZ*.681X

SPEAKER CONTACT DETAILS

Joanne Dixon
Senior Engagement Officer
Action Hampshire
Joanna.dixon@actionhampshire.org

Citizens Advice Rushmoor
Contact details
01252 513051

Beverley Jones
Operations Manager
Rushmoor Voluntary Services
Beverley.jones@rvs.org.uk

Kaylee Godfrey
Head of Communications and Engagement for North East Hampshire and Farnham
NHS Frimley CCG
kaylee.godfrey@nhs.net

QUESTIONS RAISED FOR PRESENTERS AND THE ANSWERS

Bev Jones and Cliff Huckle: RVS Keep Well Stay Connected

Q. Is the system secure?
A. It is set up so that the member is only sharing with other members or designated people in their nominated list. However, in this age of technology we cannot guarantee 100% security.

Q. What is the cost?
A. There is no catch – free for 1 year, including the box and internet connection (if needed) via a router and dongle. After one year, unless we manage to acquire further funding, there will be a monthly subscription. Presently that is £10 per month.

Q. What if they do not want to continue with the service?
A. No problem, they just give the box/router and dongle back at no charge.

Q. What is the criteria?
A. Rushmoor residents over 65 who are lonely or isolated. We will consider other Rushmoor residents if a good case is put forward.

Glenn Greene: Citizens Advice fuel poverty advice

Q. Where do you get funds from for the energy grant scheme?
A. The Hampshire County Council Household Support Fund.

Kaylee Godfrey: Frimley CCG Winter messages

Q. Are GP receptionist trained?
A. They go through a rigorous programme of training that is ongoing.

Q. We have a client that needs to move GP because they have moved house, but GPs are not taking new patients. What can they do?
A. Your client can register as a temporary resident. Everyone is entitled to register as a temporary resident.

ANY OTHER BUSINESS

FARNBOROUGH LIONS WINTER FUEL POVERTY CAMPAIGN

Farnborough Lions Club (CIO) are collecting donations from those not needing their winter fuel allowance to help those in our community who cannot afford to heat their homes in winter. Payments are made directly to the energy supplier, not to the families concerned.

If you are from a partner organization, such as Citizens Advice, Rushmoor Borough Council and Vivid Housing Association, and would like to speak to someone regarding the campaign, please do click here to contact Farnborough Lions.

For more information, please see the website.

THE COMMUNITY GRUB HUB CIC (CGH)

We are proud to say we opened the doors of the CGH community store at 2a Windsor Way, Aldershot on 7th December. The project aims to reduce food poverty and food waste. The community store is set out like a shop with volunteer Welcome Hosts greeting people with a warm smile and the offer of a cuppa. All who visit are treated the same, whether you want to volunteer, donate, swap or shop. Our opening hours over the Christmas period:

Tuesday 14th, Tuesday & Wednesday 21st & 22nd, Wednesday 29th December, 10 a.m. – 2 p.m.
From 4th January the community store will be open every Tuesday and Wednesday.

Date of 2022 VSFs:

9th March
8th June
21st September (including AGM)
14th December