



# Transport Signpost Guide

**17 November 2016**



## Community Information

Rushmoor Voluntary Services is a Registered Charity Number 1059794 and a Company Limited by Guarantee registered in England and Wales  
Registration Number 3238444

Transport affects everyone. It influences where we live, work, shop, enjoy leisure activities and where our children are educated. It also has a major impact on the environment. Transport providers fall into two different categories: public transport like bus, train, taxi, National Express, ferries, hospital transport; community transport such as Dial-a-Ride, Community Transport Schemes, Voluntary Car Schemes, ShopMobility. Hampshire County Council (HCC) provides free concessionary travel on local buses throughout Hampshire and the rest of England to older residents, or those over five who have specific disabilities. HCC also provides Blue Badges for people with a permanent and substantial disability which causes inability to walk or very considerable difficulty in walking allowing the use of designated parking spaces; in some circumstances parking on single or double yellow lines; free parking at parking meters in some areas. The scheme applies to Blue Badge holders as drivers or when being carried as a passenger

**Part of the role of Rushmoor Voluntary Services is to bring together information, from both voluntary/community organisations and statutory authorities which will benefit the residents and community wellbeing of Rushmoor hence this production of this guide which is ONE OF A SERIES**

**If you are looking for Adult Services; Health and Social Care Services including Health Condition Support Groups; Carers Support; Counselling Services; Disability Support; Homeless Services; Long Term Illness Support; Mental Health Support; Over 55 Services; Social and Leisure Activities; Sports Activities; Transport Services; Voluntary and Community Sector Support; Venue Hire then please see the relevant GUIDE IN THE SERIES**

Please NOTE: Many services are free, but in some cases there may be a charge. If there is an answer phone organisations will get back to you. One number for each Organisation has been listed but they may signpost you to another contact number

INDEX - This Signpost Leaflet shows a Service Header followed by the details of those organisations that provide this service followed by the actual services provided under this heading

## Transport

### Community Transport

#### Hampshire County Council Roads and Transport Information

*Telephone:* 0300 555 1388

*E-Mail:*

*Website:* [www3.hants.gov.uk/transport](http://www3.hants.gov.uk/transport)

HCC provides information on the services that they are responsible for: Transport - Public, community and school transport; Bus passes and all concessionary travel; Transport and road improvement schemes; Traffic management including traffic calming, speed limits and more; Notify Hampshire County Council of an abnormal load. Travel - Up to the minute road and public transport travel information; Plan your journey by bus, coach or train; Check the roads with HCC traffic cameras; Safer Routes to School for pupils, teachers, governors and parents; Help with transport to school; HantsCarShare which is the easy way to share a car in Hampshire. Roads and streets - Report problems on the road; Roads and severe weather services; Street Lighting; Roadworks in Hampshire; Highways public notices; Road safety; Land charges and highways status information; Motorways and trunk roads maintained by the Highways Agency. Car Parking - Find out about council car parks; Apply for a blue badge. Transport plans policies and consultations - Local Transport Plan 2011-2031; Transport and other public consultations; All transport plans and policies

*Service Charge:*

#### Rushmoor Dial a Ride and Community Transport

*Telephone:* 01252 540162

*E-Mail:* info@rvs.org.uk

*Website:* www.rvs.org.uk

Contact us for information on Rushmoor Dial a Ride and Rushmoor Community Transport. More details on [www.rvs.org.uk](http://www.rvs.org.uk)

*Service Charge:*

## **Rushmoor Voluntary Services**

*Telephone:* 01252 540162

*E-Mail:* info@rvs.org.uk

*Website:* www.rvs.org.uk

Based in Farnborough, RVS is the Council for Voluntary Service (CVS) for the Borough of Rushmoor. We are here to help increase the skills and capacity of local voluntary and community groups. We can provide free information, advice and support to enable local groups to help people in Farnborough, Aldershot and the surrounding area. We have accessible minibuses available for hire to community and voluntary groups. We also operate Dial A Ride services in Rushmoor and Fleet Link services in Hart District.

*Service Charge:* No

## **Yelabus Association**

*Telephone:* 07719 799263

*E-Mail:*

*Website:* [http://yateley-tc.gov.uk/Public\\_Transport.aspx](http://yateley-tc.gov.uk/Public_Transport.aspx)

For an annual membership fee of £10 your group can hire our buses. Both buses have 15 seats, but with the removal of some of these, up to 4 fixed wheelchairs can be carried. Eligible groups are those within the Yateley Area, the majority of whose members cannot use public transport, are over 60 or under 16 or are disabled. Our drivers both volunteer and paid are MiDAS and CRB accredited. If you use your own driver they must be similarly qualified. You will be required to provide one person in charge.

*Service Charge:* Yes

## **Consumer Advice**

### **Aldershot Citizens Advice Bureau**

*Telephone:* 01252 333618

*E-Mail:* karyle.ds@rushmoorcab.org.uk

*Website:* [www.aldershotcab.org.uk](http://www.aldershotcab.org.uk)

Free independent, confidential advice on Benefits, Social Security, Consumer Rights, Money Problems, Council Tax, Rents and Tenancies, Work Problems, Family and Personal, Legal Queries, Local Services and Groups, Health Welfare - Provides free and confidential help - and much more. Free weekly legal session. Money Advice Specialist.

*Service Charge:* No

## **Hampshire County Council Roads and Transport Information**

*Telephone:* 0300 555 1388

*E-Mail:*

*Website:* [www3.hants.gov.uk/transport](http://www3.hants.gov.uk/transport)

HCC provides information on the services that they are responsible for: Transport - Public, community and school transport; Bus passes and all concessionary travel; Transport and road improvement schemes; Traffic management including traffic calming, speed limits and more; Notify Hampshire County Council of an abnormal load. Travel - Up to the minute road and public transport travel information; Plan your journey by bus, coach or train; Check the roads with HCC traffic cameras; Safer Routes to School for pupils, teachers, governors and parents; Help with transport to school; HantsCarShare which is the easy way to share a car in Hampshire. Roads and streets - Report problems on the road; Roads and severe weather services; Street Lighting; Roadworks in Hampshire; Highways public notices; Road safety; Land charges and highways status information; Motorways and trunk roads maintained by the Highways Agency. Car Parking - Find out about council car parks; Apply for a blue badge. Transport plans policies and

consultations - Local Transport Plan 2011-2031; Transport and other public consultations; All transport plans and policies

*Service Charge:*

### **Rushmoor Citizens Advice Bureau**

*Telephone:* 03444 111 306

*E-Mail:* alex.ah@rushmoorcab.org.uk

*Website:* <http://www.rushmoorcab.org.uk/>

Health Welfare Advice, information, practical assistant. Please contact us for details of our services and volunteering opportunities.

*Service Charge:* No

### **Dial-a-Ride**

#### **Rushmoor Dial a Ride and Community Transport**

*Telephone:* 01252 540162

*E-Mail:* info@rvs.org.uk

*Website:* [www.rvs.org.uk](http://www.rvs.org.uk)

Contact us for information on Rushmoor Dial a Ride and Rushmoor Community Transport. More details on [www.rvs.org.uk](http://www.rvs.org.uk)

*Service Charge:*

### **Hospital Transport Assistance**

#### **Farnborough Neighbourcare**

*Telephone:* 01252 371199

*E-Mail:* terri.willcocks@gmail.com

*Website:* [http://www.goodneighbours.org.uk/website/map\\_jt.php?l=3](http://www.goodneighbours.org.uk/website/map_jt.php?l=3)

Services and activities offered: Transporting clients to hospital, dentist, doctor etc. Shopping etc depending on availability of drivers. Charges: Service charges based on mileage - to cover expenses to volunteer drivers - please call us for details. Restrictions: Our service is available to the disabled, very elderly etc and those who cannot use public transport, or where no public transport is available and no other means of transport. Special needs catered for.

*Service Charge:* Yes

### **Public Transport**

#### **Hampshire County Council Roads and Transport Information**

*Telephone:* 0300 555 1388

*E-Mail:*

*Website:* [www3.hants.gov.uk/transport](http://www3.hants.gov.uk/transport)

HCC provides information on the services that they are responsible for: Transport - Public, community and school transport; Bus passes and all concessionary travel; Transport and road improvement schemes; Traffic management including traffic calming, speed limits and more; Notify Hampshire County Council of an abnormal load. Travel - Up to the minute road and public transport travel information; Plan your journey by bus, coach or train; Check the roads with HCC traffic cameras; Safer Routes to School for pupils, teachers, governors and parents; Help with transport to school; HantsCarShare which is the easy way to share a car in Hampshire. Roads and streets - Report problems on the road; Roads and severe weather services; Street Lighting; Roadworks in Hampshire; Highways public notices; Road safety; Land charges and highways status information; Motorways and trunk roads maintained by the Highways Agency. Car Parking - Find out about council car parks; Apply for a blue badge. Transport plans policies and consultations - Local Transport Plan 2011-2031; Transport and other public consultations; All transport plans and policies

*Service Charge:*

## Voluntary Car Schemes

### British Red Cross Society

*Telephone:* 0845 0547 222

*E-Mail:*

*Website:* <http://www.redcross.org.uk/>

The British Red Cross helps people in crisis, whoever and wherever they are. We are part of a global voluntary network, responding to conflicts, natural disasters and individual emergencies. We help vulnerable people in the UK and abroad prepare for, withstand and recover from emergencies in their own communities. We provide a wide range of services throughout the Hampshire, Isle of Wight and Surrey area including First Aid training; Emergency response; Support at home, transport and mobility aids; Finding missing family; Preparing for disasters; Refugee support; Providing teaching resources. The Red Cross organisations have a unique position under the Geneva Conventions. As a completely neutral and independent body the International Committee of the Red Cross (ICRC) can offer to act as an impartial and neutral instrument of humanitarian protection, during armed conflicts.

*Service Charge:*

### Farnborough Neighbourcare

*Telephone:* 01252 371199

*E-Mail:* [terri.willcocks@gmail.com](mailto:terri.willcocks@gmail.com)

*Website:* [http://www.goodneighbours.org.uk/website/map\\_jt.php?l=3](http://www.goodneighbours.org.uk/website/map_jt.php?l=3)

Services and activities offered: Transporting clients to hospital, dentist, doctor etc. Shopping etc depending on availability of drivers. Charges: Service charges based on mileage - to cover expenses to volunteer drivers - please call us for details. Restrictions: Our service is available to the disabled, very elderly etc and those who cannot use public transport, or where no public transport is available and no other means of transport. Special needs catered for.

*Service Charge:* Yes



Every effort has been made to ensure that information in this Directory is correct. If you have any comments or would like your information to be included in the next edition please contact Rushmoor Voluntary Services on 01252 540162 or email [sue@rvs.org.uk](mailto:sue@rvs.org.uk)

THIS IS ONE OF A SERIES

RVS is supported by Rushmoor Borough Council and Hampshire County Council